Recalled Products, Obtaining Refunds

This page lists the dry pet foods that were recalled, and the procedure for returning them to obtain a refund.

List of Recalled Products

Dry dog and cat food products manufactured at the Effem Foods factory in Thailand, have been recalled. Consumers are asked to stop using products covered by the recall and to return them for a refund.

The recalled products are:

- PEDIGREE Dry dog food, WHISKAS Dry cat food and PEDIGREE Dog’s Delight Ringo, PEDIGREE Dog’s Delight Tasty Bone and PEDIGREE Puppy Biscuit dog treats. These products were sold in Taiwan, Korea, Indonesia, Malaysia, the Philippines, Thailand, Singapore and Vietnam.
- In Hong Kong, PEDIGREE Dog’s Delight Ringo snack.
- KITEKAT dry sold in Thailand and Malaysia
- In Japan, the recall is limited to the meat sasami cheese variety of PEDIGREE Dry dog food, nine varieties of KALKAN Brekkies dry cat food and two varieties of KITEKAT.

Click below for country specific recall information:
- Japan
- Malaysia
- Philippines
- Singapore
- South Korea
- Taiwan
- Thailand
- Vietnam