



### ***An important message to pet owners***

As world leaders in pet care, the makers of PEDIGREE® are committed to providing our customers and their pets with products of the highest quality.

That is why we voluntarily recalled PEDIGREE® Dry dog food and other dry pet food products in Asia in early March after reports linked the dry dog food to a recent increase in renal illness in dogs in Taiwan, South Korea and Southeast Asia.

A panel of animal health experts has now concluded that toxins produced by mold found in raw materials at our dry pet food factory in Thailand were the most likely cause of the dog illnesses.

We sincerely apologize to our customers and express our deepest regret for any distress or inconvenience this may have caused them or their pets.

Consumers should stop using products covered by the [recall](#) and return them for a refund (see country list in pet owners section). We also encourage you to call our [toll-free telephone numbers](#) if you have a concern or need additional information not found on this Web site.

As a precaution, the voluntary recall included dry cat food, although consumers and veterinarians have reported no increases in unusual cat illnesses in Asia.

No other pet food products produced or sold anywhere else were involved.

As always, we are committed to providing you with products that you can trust and that your pets will love.

Thank you.