



ABOUT US

PET CENTER

DOG

CAT

PROGRAMS

PROMOTIONS

HOME

WHERE TO BUY

HELP ME CHOOSE

**For Immediate Release:  
Nutro Products Voluntary Retrieval of Select Puppy Foods**

**Q: I heard that there may be plastic in some NUTRO® products. Is this true?**

A: Small pieces of melted plastic were recently found in the production line of select varieties of NUTRO® dry dog and cat food products. We immediately retrieved the affected pet food from our distributors, and only three sku's reached retail stores. These were delivered to a small number of PetSmart and Petco stores. The specific products are listed below.

Upon discovery of the melted plastic, we immediately halted manufacturing and performed a thorough search of all equipment. We identified the source as a worker's "bump cap," similar to a hard hat, which inadvertently made its way into our manufacturing process.

Based on our extensive review, it is highly unlikely that any pieces of plastic made it into finished product. However, upon learning of the incident, we voluntarily retrieved all potentially affected products.

We strive to produce pet food of the highest quality and safety standards. Consumers who believe they have purchased potentially affected product should return it to their retailer for a full refund or exchange for another NUTRO® product, or contact the Nutro Products Consumer Care team at 1-800-833-5330.

Thank you for your continued loyalty and support for Nutro Products.

**PRODUCT THAT MADE IT TO SELECT PETSMART STORES IN CA, AZ, CO, TX and NM ONLY**

| Product Name  | UPC         | Size   | Best by Date |
|---|-------------|--------|--------------|
| NUTRO® ULTRA™ Puppy food for dogs   | 79105 51313 | 4.5 LB | 09/10/10     |
| NUTRO® NATURAL CHOICE® Chicken Meal, Rice and Oatmeal Formula Small Bites Puppy | 79105 23050 | 5 LB   | 09/10/10     |

**PRODUCT THAT MADE IT TO SELECT PETCO STORES IN CA, NV, HI and UT ONLY**

| Product Name                      | UPC         | Size  | Best by Date |
|-----------------------------------|-------------|-------|--------------|
| NUTRO® ULTRA™ Puppy food for dogs | 79105 51315 | 30 LB | 09/10/10     |

###

[About Nutro Products](#) | [Quality Assurance Statement](#) | [Frequently Asked Questions](#) | [NUTRO® Dog Food](#) | [NUTRO® Cat Food](#) | [Home](#) | [Where to Buy](#) | [Contact Us](#) | [Site Map](#)

NUTRO® premium pet food provides the nutrition dogs and cats need for health, vitality and performance.  
®/™ Trademarks © Nutro Products, Inc. 2009. [Privacy policy](#). [Terms & Conditions](#).