COMPANY ANNOUNCEMENT

Dog Goods USA LLC Expands Voluntary Recall of Chef Toby Pig Ears Pet Treats Because of Possible Salmonella Health Risk on 9/3/2019

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company’s announcement as a public service. FDA does not endorse either the product or the company.

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Summary

Company Announcement Date:
September 03, 2019

FDA Publish Date:
September 03, 2019

Product Type:
Animal & Veterinary

Reason for Announcement:
Potential to be contaminated with Salmonella

Company Name:
Dog Goods USA LLC

Brand Name:
Berkley & Jensen

Product Description:
Pig Ears

Company Announcement

Dog Goods is voluntarily expanding this recall to include all 30-packs of "Berkley & Jensen" brand pig ears sold at BJ’s Wholesale Club stores. Dog Goods purchased these pig ears from a single supplier in Brazil from September 2018 through August 2019.

The U.S. Food and Drug Administration ("FDA"), together with the Centers for Disease Control and Prevention ("CDC") and State partners, is investigating a link between pig ear pet treats and human cases of salmonellosis. This recall is being expanded after Rhode Island Department of Health testing found Salmonella in "Berkley & Jensen" brand pig ear pet treats.
Dog Goods USA LLC ("Dog Goods"), a distributor of Tobyhanna, PA has been contacted by the FDA and, based on the best information currently available, is conducting a voluntary recall of the following products (the "Products"): non-irradiated bulk and packaged pig ears branded Chef Toby Pig Ears with the lot codes indicated below, which Dog Goods bought from a single supplier in Brazil from September 2018 through August 2019 and distributed nationwide in retail stores.

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Healthy people infected with *Salmonella* should monitor themselves for some or all of the following symptoms: nausea, vomiting, diarrhea or bloody diarrhea, abdominal cramping and fever. Rarely, *Salmonella* can result in more serious ailments, including arterial infections, endocarditis, arthritis, muscle pain, eye irritation, and urinary tract symptoms. Consumers exhibiting these signs after having contact with this product should contact their healthcare providers.

Pets with *Salmonella* infections may be lethargic and have diarrhea or bloody diarrhea, fever and vomiting. Some pets will have only decreased appetite, fever and abdominal pain. Infected but otherwise healthy pets can be carriers and infect other animals and humans. If your pet has consumed the recalled product and has these symptoms, please contact your veterinarian. For more information and *Salmonella* and its symptoms and health risks, please refer to the following link: https://www.dfs.gov/animal-veterinary/news-events/fda-investigates-contaminated-pig-ear-pet-treats-connected-human-salmonella-infections.

Dog Goods has also launched an internal investigation to determine, when and where the Products may have been contaminated. To date, this internal investigation has not indicated any vulnerability in the company’s practices, including but not limited to the inspection, handling and storage of the Products. Nonetheless, Dog Goods will continue to investigate the matter, collaborate fully with the FDA and the CDC, and provide further information to its customers and the public as appropriate.

Consumers who have purchased the products are urged to return them to the place of purchase for a full refund. Consumers with questions may contact us at 786-401-6533 from Monday to Friday 9am EST through 5pm EST.


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**Company Contact Information**
Consumers:
Dog Goods USA LLC
☎ 786-401-6533

Product Photos
Berkley Jensen Pig Ears

**Advice for Use:** Always supervise your dog when using a chew product. You should select a chew product that is at least slightly larger than your dog's mouth to help prevent choking concerns. Discard any small bits or pieces that have broken off of the chew. These pieces can potentially be swallowed by your pet which presents potential choking, gastric upset and blockage problems.

Intended as a treat, not a food.

**Ingredients:** Pig Ears

**100% Money Back Guarantee**

Every Berkley Jensen product comes with our 100% Money-Back Guarantee. It's just one of the many ways a BJs Membership gives you MORE.

**Distributed by:**

BJs Wholesale Club
25 Research Dr., Westborough, MA 01581
Questions? 1-800-934-2048
Made in Brazil

Spoil your special one with Berkley Jensen Pig Ears. Oven roasted until golden brown to create that irresistible texture dogs love, our natural pig ears also promote good oral hygiene by delivering a scrumptious, long-lasting chew. And with no artificial flavors, colors, preservatives or dyes, our easily digestible treats will keep your dog happy, healthy and begging for more!