

## Company Announcement

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company's announcement as a public service. FDA does not endorse either the product or the company.

# Big Dog Natural Recalls Chicken and Fish Supreme Dog Food Due to Possible Salmonella and Listeria monocytogenes Health Risk

For Immediate  
Release

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## Contact

### Consumers

Big Dog Natural  
☎ (732)785-2600

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(<mailto:info@bigdognatural.com>)

## Announcement

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Big Dog Natural of Brick, NJ is voluntary recalling a select production lot of Big Dog Natural raw dehydrated dog food Chicken Supreme potentially contaminated with *Salmonella* and Fish Supreme potentially contaminated with *Listeria monocytogenes* that was shipped in the week of 10/31/2015 to 11/13/2015 to online customers. *Salmonella* and *Listeria monocytogenes* can affect animals eating the products and there is risk to humans from handling contaminated pet products, especially if they have not thoroughly washed their hands after having contact with the products or any surfaces exposed to these products.

Healthy people infected with *Salmonella* and *Listeria monocytogenes* should monitor themselves for some or all of the following symptoms: nausea, vomiting, diarrhea or bloody diarrhea, abdominal cramping and fever. Rarely, *Salmonella* and *Listeria monocytogenes* can result in more serious ailments, including arterial infections,

endocarditis, arthritis, muscle pain, eye irritation, and urinary tract symptoms. Consumers exhibiting these signs after having contact with this product should contact their healthcare providers.

Pets with *Salmonella* and *Listeria monocytogenes* infections may be lethargic and have diarrhea or bloody diarrhea, fever, and vomiting. Some pets will have only decreased appetite, fever and abdominal pain. Infected but otherwise healthy pets can be carriers and infect other animals or humans. If your pet has consumed the recalled product and has these symptoms, please contact your veterinarian.

These products were sold directly to consumers through the company's online website and in the US. The voluntarily recalled product include all weight volumes of the Big Dog Natural Chicken and Fish Supreme. No additional products are affected by this recall.

Big Dog Natural became aware of a potential issue after receiving notification from the FDA that an investigational sample of Chicken Supreme tested positive for *Salmonella* and an investigational sample of Fish Supreme for *Listeria monocytogenes*.

Consumers should discontinue feeding the affected product and monitor their pet's health, and contact their veterinarian if they have concerns. Consumers who purchased the product can obtain a full refund or exchange by returning the product in its original packaging.

Consumers with questions should contact Big Dog Natural <https://www.bigdognatural.com> (<https://wayback.archive-it.org/7993/20190206173930/https://www.bigdognatural.com/>) (<https://wayback.archive-it.org/7993/20190206173930/http://www.fda.gov/AboutFDA/AboutThisWebsite/WebsitePolicies/Disclaimers/default.htm>) or by calling 1-732-785-2600 (from 9am till 4pm EST).

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