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Company Announcement

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company's announcement as a public service. FDA does not endorse either the product or the company.

In Association With Sunshine Mills, Lidl Voluntarily Recalls Orlando Brand Grain Free Chicken & Chickpea Superfood Recipe Dog Food Due to Elevated Levels of Vitamin D.

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For Immediate Release

November 6, 2018

Contact

Consumers

Lidl US Customer Care Hotline

☎ 1-844-747-5435

Media

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Announcement

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In association with Sunshine Mills, Lidl is voluntarily recalling specific lots of *Orlando* brand *Grain Free Chicken & Chickpea Superfood Recipe Dog Food* because the products may contain elevated levels of Vitamin D.

The recalled products consist of the following lot numbers manufactured between March 3, 2018, and May 15, 2018:

- T11 3 Mar 2019
- TB2 21 Mar 2019
- TB3 21 Mar 2019
- TA2 19 Apr 2019
- TB1 15 May 2019
- TB2 15 May 2019

Dogs consuming elevated levels of Vitamin D could exhibit symptoms such as vomiting, loss of appetite, increased thirst, increased urination, excessive drooling, and weight loss. Customers with dogs who have consumed this product and are exhibiting these symptoms should contact their veterinarian as soon as possible.

No other products sold by Lidl are impacted by the recall.

This is a voluntary recall and is being conducted in cooperation with the U.S. Food and Drug Administration.

Customers who have purchased this product with the affected lot codes should stop feeding it to their dogs and discard the product immediately or return it to their nearest Lidl store for a full refund.

Customers who have questions about this recall should call the Lidl US Customer Care Hotline at 1-844-747-5435 (8 am-9 pm Eastern time 7 days a week).

Lidl US takes the health of its customers and their pets seriously and sincerely regrets any inconvenience that this recall has caused.

About Lidl

Lidl operates about 10,500 stores in 29 countries, offering customers the highest quality fresh produce, meat, bakery items and a wide array of household products at the lowest possible prices. Lidl first established its U.S. headquarters in Arlington County, Virginia, in June 2015, and today sells its award-winning products in more than 50 stores across 7 east coast states. For more information, visit www.Lidl.com.

FREQUENTLY ASKED QUESTIONS (FAQS):

Q. What products are affected by the recall?

A. Orlando brand Grain Free Chicken & Chickpea Superfood Recipe Dog Food with the following lot numbers:

- T11 3 Mar 2019
- TB2 21 Mar 2019
- TB3 21 Mar 2019
- TA2 19 Apr 2019
- TB1 15 May 2019
- TB2 15 May 2019

The Lidl product number is 215662.

Q. What is wrong with the product?

A. The products could contain elevated levels of Vitamin D. Dogs consuming elevated levels of Vitamin D could exhibit symptoms such as vomiting, loss of appetite, increased thirst, increased urination, excessive drooling and weight loss. Customers with dogs who have consumed this product and are exhibiting these symptoms should contact their veterinarian as soon as possible.

Q. How is Lidl conducting this recall?

A. We have removed the affected products from our stores and are asking all customers who have purchased this product to discard it or return it to one of our stores for a full refund.

Q. How do I participate in the recall?

A. Return the product to any Lidl store for a refund or call our toll-free number if you have any questions.

Q. I no longer have the receipt for the product. Can I still return it?

A. Yes. You can still return the product without a receipt.

Q. Will I receive a refund for the product when I return it to the store?

A. Yes. You will receive a full refund for the purchase price of the product when you return it to the store.

#

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