



Kibbles 'n Bits® Canned Wet Dog Food Update

February 23, 2018
(Updated March 2, 2018)

After launching a thorough and immediate investigation following claims of pentobarbital in canned wet dog food products, we have identified the sole source of contamination. We have confirmed extremely low levels of pentobarbital in select shipments of *Kibbles 'n Bits*® canned wet dog food. While veterinary experts have confirmed that extremely low levels of pentobarbital do not pose a threat to pet safety, its presence at any level is not acceptable and is not up to our quality standards.

Testing done by scientists at an independent third-party microbiology laboratory indicates that animal fat was the source of the contamination. Additionally, the laboratory tests confirm the animal fat was from cow, pig, and chicken and no other animal of the nine types tested. We stopped production at our manufacturing facility that makes these specific products until we could obtain the ingredient from a new supplier, and we are no longer sourcing the ingredient from the original supplier.

We will now test our products for the presence of pentobarbital as a new quality assurance protocol. In addition, we are enhancing our sourcing and supplier oversight procedures to ensure this does not occur again.

There is nothing more important than ensuring pet parents can continue to feel confident they are making the best decision for their pets when they choose our brand. We are deeply sorry for the concern this has caused.

Consumers who purchased impacted product can call us at 800-828-9980, Monday through Friday, 9:00 AM - 5:00 PM EST, or email us [here](#) with any questions, concerns, or for a refund or replacement product.

ADDITIONAL INFORMATION

What was the ingredient that caused this?

Testing done by scientists at an independent third-party microbiology laboratory indicates that animal fat was the source of the contamination. The animal fat comes from cow, pig, chicken and no other animal of the nine types tested. We are now sourcing this ingredient from a new supplier.

Is this sourced from the U.S. or overseas, like China?

We source animal fat from the United States.

Do you put cats, dogs, and/or horses in your pet food?

No. Unfortunately, due to speculative and erroneous reporting, there has been a lot of false assumptions made about this. Testing done by scientists at an independent, third-party microbiology lab indicates that animal fat was the source of the contamination. Additionally, DNA testing of nine animal species confirmed the animal fat was from cow, pig, and chicken, and no other animal of the nine types tested.

What is the name of the old supplier? What about the new supplier?

Due to potential litigation, we will not be releasing the name of either the old or new supplier.

What *Kibbles 'n Bits*® products are impacted?

Item Name	UPC Item Code(s)
Kibbles 'N Bits 13.2 oz. Burger Bacon Cheese and Turkey Bacon Vegetable Variety 12-Pack	7910010377 7910010378
Kibbles 'N Bits 13.2 oz. Beef, Chicken, Vegetable, Meatball Pasta and Turkey Bacon Vegetable Var. Pack	7910010382 7910048367 7910010378
Kibbles 'N Bits 13.2 oz. Beef, Chicken, Vegetable, Burger Bacon Cheese and Beef Vegetable Variety Pack	7910010380 7910010377 7910010375
Kibbles 'N Bits 13.2 oz. Wet Variety Pack	7910010375
Kibbles 'N Bits 13.2 oz. Chef's Choice Bistro Tender Cuts with Real Beef & Vegetable in Gravy	7910010375 7910048367
Kibbles 'N Bits Chef's Choice Homestyle Tender Slices with Real Beef, Chicken & Vegetables in Gravy	7910010380
Kibbles 'N Bits Chef's Choice Bistro Tender Cuts with Real Turkey, Bacon & Vegetable in Gravy	7910010378

Are other brands impacted?

Item Name	UPC Item Code(s)
Gravy Train 13.2 oz. with T-Bone Flavor Chunks	7910052541
Gravy Train 13.2 oz. with Beef Strips	7910052542
Gravy Train 13.2 oz. with Lamb and Rice Chunks	7910052543
Gravy Train 22 oz. with Chicken Chunks	7910051645

Item Name	UPC Code(s)
Gravy Train 22 oz. with Beef Chunks	7910034417
Gravy Train 13.2 oz. with Beef Chunks	7910034418
Gravy Train 13.2 oz. with Chicken Chunks	7910051933
Gravy Train 13.2 oz. Chunks in Gravy Stew	7910051934
Gravy Train 13.2 oz. Chicken, Beef & Liver Medley	7910034417
Gravy Train 13.2 oz. Chunks in Gravy with Beef Chunks	7910071860
Skippy 13.2 oz. Premium Select Cuts in Gravy with Beef & Bone Marrow	7910050243
Skippy 13.2 oz. Premium Select Cuts with Burgers & Cheese Bits	7910050246
Skippy 13.2 oz. Premium Chunks in Gravy with Smoky Turkey & Bacon	7910050247
Skippy 13.2 oz. Premium Chunks in Gravy with Beef & Chicken	7910050248
Skippy 13.2 oz. Premium Chunks in Gravy 3 in 1 Chicken, Beef & Liver	7910050249
Skippy 13.2 oz. Premium Chunks in Gravy Chunky Stew	7910050244
Skippy 13.2 oz. Premium Strips in Gravy with Chicken	7910050250
Skippy 13.2 oz, Premium Chunks in Gravy with Beef	7910050245
Skippy 13.2 oz. Premium Strips in Gravy with Beef	8113117570
Ol' Roy 13.2 oz Turkey Bacon Strips	

What should I do with the *Kibbles 'n Bits'* wet dog food I have at home now? Are you issuing a recall of impacted product?

Out of an abundance of caution, we initiated a voluntary class III recall on specific shipments of *Kibbles 'n Bits'* canned wet dog food because they do not meet our quality specifications.

Consumers who purchased impacted product can call us at 800-828-9980, Monday through Friday, 9:00 AM - 5:00 PM EST, or email us [here](#) with any questions, concerns, or for a refund or replacement product. If emailing, please include proof of purchase (e.g. a receipt or photos of product in your possession) as well as the name of product and UPC item code(s). A receipt or proof of purchase may not be required to obtain a refund or exchange, but we may require some form of verification that impacted product was purchased

What do I do if I suspect my pet has become ill because of this issue?

If your pet is ill or if you have concerns about your pet's health for any reason, we recommend you consult your veterinarian. Veterinarians and animal nutrition specialists, as well as the FDA, have confirmed that extremely low levels of the substance in question do not pose a threat to pet safety.

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