



Company Announcement

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Redbarn Pet Products Issues Voluntary Recall of Dog Chews



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For Immediate Release

February 9, 2018

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Announcement

With an extreme abundance of caution, and with the care and concern of pets top of mind, Redbarn Pet Products, LLC of Long Beach, CA is voluntarily recalling a single product, Redbarn's 7-inch Bully Stick three pack, because it has the potential to be contaminated with *Salmonella*. *Salmonella* can affect animals eating the products and there is risk to humans from handling contaminated pet products, especially if they have not thoroughly washed their hands after having contact with the products or any surfaces exposed to these products. **No illnesses, injuries or complaints have been reported.**

The recalled products were distributed in pet specialty retail stores. Affected product comes in a 2.4 ounce, green plastic bag marked with an expiration date of 112120ABC stamped on the side. The product UPC is #7 85184 25105 8. You can see examples of the packaging [here](#).

Redbarn takes the safety of pets and pet parents seriously. As company President Jeff Sutherland explained, "On 2/5/2018, we were notified by the Colorado Department of Agriculture that a single sample collected from a retail location detected Salmonella. At Redbarn, we test every product lot before it leaves our manufacturing plant. This lot code, expiry date 112120ABC, was tested both at our Redbarn lab and by a third-party testing facility. Those tests were negative for salmonella or pathogens. Despite not being able to replicate these test results or receiving any negative reports from customers regarding these chews, we feel the best course of action is to recall this lot code of the product and keep our customers safe".

Consumers are encouraged to check the lot code to see if their product was affected. Pet owners who have this product matching this lot code in their homes are urged to discontinue use of the product. Consumers who purchased 7-inch Bully Stick multipacks with the affected lot code are urged to return them to the place of purchase for a full refund.

Healthy people infected with Salmonella should monitor themselves for some or all of the following symptoms: nausea, vomiting, diarrhea or bloody diarrhea, abdominal cramping and fever. Rarely, Salmonella can result in more serious ailments,

including arterial infections, endocarditis, arthritis, muscle pain, eye irritation, and urinary tract symptoms. Consumers exhibiting these signs after having contact with this product should contact their healthcare providers.

Pets with Salmonella infections may be lethargic and have diarrhea or bloody diarrhea, fever, and vomiting. Some pets will have only decreased appetite, fever and abdominal pain. Infected but otherwise healthy pets can be carriers and infect other animals or humans. If your pet has consumed the recalled product and has these symptoms, please contact your veterinarian. Again, no illnesses, injuries or complaints have been reported.

Family-owned Redbarn takes the safety of our product, pets, and customers as a number one concern. Redbarn employs an extensive Quality Assurance team that run over 400 safety tests on their products every week. Products like the 7-inch bully sticks are tested multiple times, for bacteria like *Salmonella*, coliforms and enteros. A product is declared safe to ship only after it tests negatively for these bacteria and other pathogens. As Sutherland explained "In issuing this voluntary recall, in conjunction with the FDA, we are standing by our core values of quality and integrity. At Redbarn, we do the right thing for our customers. That means that we hold ourselves to the highest safety and quality assurance standards and take all precautions to prevent situations like a recall from happening."

Consumers with questions may contact the company via email at info@redbarninc.com or by phone at at 1-800-775-3849, M-F, 8am-5pm PST.

Link to [Expanded Recall](#).

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